

Yale University

President's Public Service Fellowship

Proposal for Fellowship Placement Summer 2024

Organization information

<i>Name of organization</i>	Fair Haven Community Health Care
<i>Full street address</i>	374 Grand Avenue, New Haven, CT 06513
<i>Website or link to social media page</i>	https://fhchc.org

PPSF Fellow's direct supervisor

<i>Name</i>	Ashton Hurd, MHA
<i>Title</i>	Director of Care Coordination and Integrated Support Programs
<i>Cell phone number</i>	860-772-8508
<i>E-mail address</i>	a.hurd@fhchc.org

What is the best way for prospective student applicants to contact you with questions about your proposal?

- Send an e-mail to set up a 15-minute phone call to discuss

Placement dates (8-11 weeks between Tuesday, May 28, 2024 through Friday, August 9, 2024)

6/3/2024-8/9/2024

Are placement dates flexible? Are there any dates on which your Fellow must work?

Placement dates are flexible, no required dates.

Proposed work schedule (*work week should equal (and not exceed) 37.5 hours per week*)

Schedule is flexible.

If a hybrid schedule is offered at your site, please describe:

Yes, hybrid is available as some of the screenings can be completed via phone and meetings via Microsoft Teams.

Organization description (*mission statement, population served. 1,000 characters or less*)

Fair Haven Community Health Care (FHCHC) is a Federally Qualified Health Center providing care for over 32,000 patients of all ages across 18 sites (including our School Based Health Centers). Fair Haven Community Health Care provides a variety of services including (but not limited to) Addiction Medicine, Behavioral Health, Lab Services, Pharmacy Services, Women's Health and Care Coordination. Fair Haven Community Health Care provides quality care to patients regardless of their ability to pay, and offers a sliding scale fee, as well as linkage to insurance and other financial assistance programs designed to reduce barriers to care. The vast majority of FHCHC patients fall below the federal poverty level and have complicated social needs. FHCHC works with multiple community based partners to develop programs to improve the overall health and well-being of the community.

Write a 1-2 sentence summary of the work that the Fellow would be conducting.

The fellow would be conducting social determinants of health (SDOH) screening on patients that have previously received an SDOH screening, and that have been involved with care coordination to evaluate the impact care coordination has on SDOH.

Write a more complete description of the specific project you propose and list the duties/outcomes expected of the Fellow.

The fellow will work closely with the Director of Care Coordination and Integrated Support Programs to collect and analyze data related to social determinants of health and the impact of care coordination.

The fellow will be given a report of patients who have been seen by care coordination within the previous year, and had a prior SDOH screening. The fellow will be contacting the patient to schedule an in-person or telephone visit

to re-screen. The appointment and re-screen will be entered into our EPIC, our electronic health records system, and the fellow will work with the Director of Care Coordination and data teams to compile the data.

The fellow will analyze the data from the prior SDOH screening, as well as the data from the re-screen to identifying any changes.

This project is designed to show how care coordination impacts social needs and will be used in conjunction with health risk data to design care coordination programs and areas of focus.

List any specific skills/experience required for the project

Experience with data management and analysis is highly desirable

Prior experience working with vulnerable populations is highly desirable

Microsoft Office is required

Bilingual (Spanish is a plus, but not required)

Additional requirements

A vehicle is not required, and working hours can be flexible. However, the fellow would be required to complete a background check and orientation with Human Resources. The background check should be completed 30 days prior to the start of the fellowship and orientation can be arranged.

Briefly describe any work that Yale PPSF Fellows and/or Yale students have done with your organization.

FHCHC has hosted multiple PPSF Fellows in the past. In the summer of 2019 we hosted Meghan Casey, who led an interview project with families of children seeking care in our health center. She interviewed 200 individuals during the summer and her work culminated with a publication on which she was a co-author. In the summer of 2023, we hosted Lauren Chong, who worked as a member of our Diabetes Prevention Program. Ms. Chong participated in patient outreach, care coordination, and assisting in patient events put on by the Diabetes Prevention Program. Ms. Chong has stayed on as a volunteer and is conducting her Yale Senior thesis on data collected during her summer with us as a PPSF Fellow.